

**AGENCY ANNEX I
DEPARTMENT OF FINANCIAL REGULATION**

I. MISSION

To ensure that regulated companies and institutions operate within the law and in a financially sound manner, that the costs of services and benefits are reasonable for the marketplace, and that consumers are treated fairly in accordance with contractual agreements and all applicable consumer laws.

II. AUTHORITY

Title 8 V.S.A., Parts 1, 2, 3, 4, and 5
Title 9 V.S.A., Chapter 150
Title 18 V.S.A., Chapter 221

III. SITUATION AND ASSUMPTIONS

State agency and department heads and their staffs develop, plan and train to internal policies and procedures to meet preparedness, mitigation, response and recovery needs as identified in this plan including annexes, appendices, tabs and other supporting documents including the State Hazard Mitigation Plan. Training includes not only what may be accomplished within the agency but multi-level, interagency training and exercises to develop and maintain necessary capabilities.

The situation and assumptions in section ii of the Base Plan also apply.

IV. ORGANIZATION AND RESPONSIBILITIES

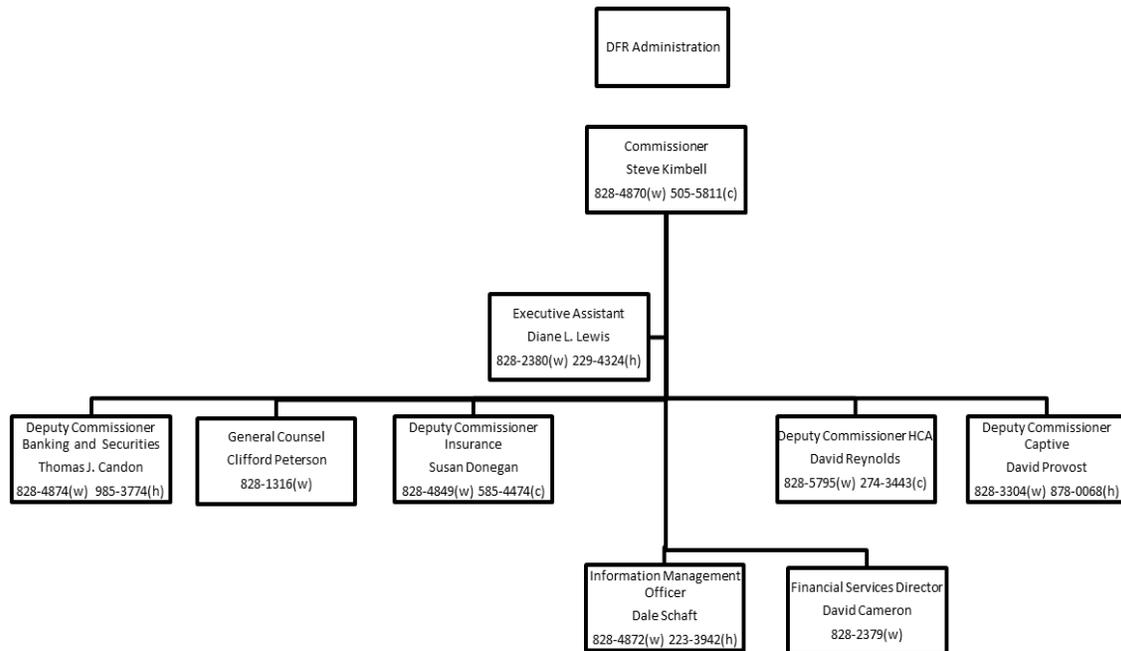
The Department contains five Divisions: Banking, Insurance, Captive Insurance, Securities and Health Care Administration. The Banking, Insurance and Captive Insurance divisions perform financial examinations of the institutions and companies under their jurisdictions. The Insurance Division reviews the contracts and products being sold to the public and the qualifications and disciplinary history of financial service providers and their sales agents and licenses adjusters. The Securities Division reviews securities offerings prior to their sale to the Vermont public and reviews the qualifications and disciplinary history of brokers/dealers and investment adviser firms and their representatives. The Health Care Administration Division regulates and monitors key sectors of Vermont's health care system to ensure that all Vermonters have access to preventive and medically necessary care that is affordable and meets accepted standards for quality.

Each of the Divisions, headed by a Deputy Commissioner, mediate consumer complaints and provide consumer information in connection with their regulatory responsibilities. Emergency or disaster situations are likely to result in an increased number of requests for consumer assistance or adjuster licensing, and will require a continuance or extension of the Department's normal operations. The Department's emergency operations may also include the expedited approval of applications for emergency replacement, repair or reequipping of a damaged or destroyed health care facility.

STATE OF VERMONT EMERGENCY OPERATIONS PLAN 2013

The Commissioner has administrative enforcement power to ensure compliance with Vermont's insurance, banking, securities and health care laws and works in close cooperation with other state and federal financial regulators.

The following chart outlines the emergency response organization of the Department:



The Department is a support agency for State Support Function #5 (Emergency Management, Recovery & Mitigation), #8 (Health & Medical Services) and State Support Function #14 (Public Information) and assumes the responsibilities as outlined in those annexes. The Department is also a participating agency in the Recovery and Restoration Multi-Agency Coordination Group as designated in the Disaster Recovery and Restoration Annex.

V. IMPLEMENTATION

This Annex will be implemented with the assigned responsibilities by means of direct coordination from the Commissioner, Department of Public Safety or Director, DEMHS with the Commissioner and/or upon the order of the Governor within the framework of the State Emergency Operations Plan (SEOP).

VI. ADMINISTRATION

The Commissioner, or designee, is responsible for directing the Department's overall emergency response and recovery operations. The Commissioner is also appointed by the Governor to the State Recovery and Restoration Task Force.

The Deputy Commissioner of the Health Care Administration Division shall be responsible for expediting any application process associated with restoration of medical facilities in the event of an emergency per 18 V.S.A. §9440(e).

VII. CONTINUITY OF GOVERNMENT

In accordance with the provisions of title 20, “agency heads will in addition to any deputy authorized pursuant to law, designate by title three emergency interim successors and specify their order of succession. These designations shall, each year, be reviewed and revised, as necessary, to ensure their current status.”

Line of succession for the Department in the absence of the Commissioner shall be as follows:

Deputy Commissioner Banking and Securities
Deputy Commissioner Insurance
Deputy Commissioner Captive Insurance
Deputy Commissioner Health Care Administration
Department Business Manager
Executive Assistant to the Commissioner
Regulatory and Consumer Affairs Chief, Banking Division